

Patient Participation Group (PPG) Meeting 04-11-2015

Wanstead Place Surgery

Attend 12 – Paul, Raymond, Jan, Adrienne, Deborah, Christine, Parmeet, Andrew, Mike, Lila, Jo, Dr Paeprrer.

Apology 4 – Chris, Sheldon, Helen, Sheila

- 1) Welcome to all and thanks for attending. Apologies given. Advise the death of long serving member Doreen Waters. The group had only just found out and **Paul would contact Rene Crowe for address of relatives.**
- 2) Minutes from last meeting. Taken as read.
- 3) Accounts – Muriael to provide at next meeting as not in attendance. Paul had spoken to Muriael to arrange meet up promised about a week after the meeting.
- 4) Matters arising from minutes - None
- 5) Newsletter – Comments received
 - a. It is not clear that it is views of PPG (Says on bottom of every page)
 - b. What is the PPG (**Paul will write article for noticeboard and website**)
 - c. Out of date. Articles are updates from previous newsletter.
 - d. **Dr Paeprrer would arrange printing.** Paul asked that if any member saw that there was not a newsletter available to text/e-mail him and he would advise Dr Paeprrer.
- 6) Fit 4 Fun
 - a. Offer of 20 weeks free exercise class which has been accepted.
 - b. Needed second contact in case could not contact Paul. Christine offered her details.
 - c. Fit 4 Fun have suggested Christchurch Hall which would have to charge £4.50 per session total (Not per person) and state that this was for contribution to hall hire which everyone accepted.
 - d. Advertising, **Paul to discuss with Fit 4 Fun**
- 7) Wanstead Hospital (Heronwood and Galleons). Mike attended the Council Health Scrutiny Meeting.
 - a. Advised closure was set for 11th December
 - b. Councillors stated that they were misled over the proposals which had changed.
 - c. Interim arrangements only available on 2nd Floor of King George Hospital 104 beds to 41
 - d. Decision has been referred to Secretary of State for Health.
- 8) Whipps Cross Hospital. Administration still not good but any issues phone helpline on 0345 602 9906. Barts open day to be announced.
- 9) Any other Business
 - a. Blood Testing, The decision on the wards will have to taken first before anything happens with closures or relocations.
 - b. TB awareness to go into the next newsletter. Details from Raymond
 - c. GP Hub for out of hours
 - i. Appointments are for 15 minutes
 - ii. Busy on weekday evenings but quiet on weekends. Saturday morning appointments have been withdrawn due to limited useage.
 - iii. Radio in reception area. Paul suggested may help confidentiality for patients, balanced with hard of hearing issue. **Dr Paeprrer to discuss with team.**
 - d. Home flu jabs have just been allocated to the GPs.
 - e. Boots pharmacy
 - i. Jo has spoken to Head Office about the relief pharmacists.
 - ii. Head pharmacist would like to meet with Dr Paeprrer. **Jo to facilitate.**
 - iii. South Woodford, online prescriptions, patients are told there will be a 10-15 minute wait for them to get through to chemists.